March 3, 2016

GENERAL LETTER 1-16
CUSO REGISTRY

On November 21, 2013, the National Credit Union Administration (NCUA) amended federal rules and regulations related to credit union service organizations (CUSOs). Included in these amendments is the requirement for CUSOs to provide information directly to the NCUA via a CUSO registry. For more information regarding the rule changes, see NCUA Letter to Credit Unions 13-CU-13, Changes to NCUA Regulations Related to Credit Union Service Organizations.

The CUSO registry opened on February 1, 2016 and is a web-based system that must be used by CUSOs to provide the required information. State examiners will have access to the data and will be checking to ensure that CUSO’s are registered. Please note that all CUSOs must register by March 31, 2016.

The NCUA has published a variety of resources regarding the CUSO registry:

- Letter to Credit Unions 16-CU-02, Online CUSO Registry to Open for Registrations in February
- User Manual, Instructions, Frequently Asked Questions (FAQs), and Quick Guides for CUSO registry

All resources can be found at www.ncua.gov

You may also contact:

NCUA Office of Chief Information Officer regarding the CUSO Registry use and features:
1-800-827-3255
csdesk@ncua.gov

or

NCUA Office of Examination & Insurance regarding CUSO policy:
1-800-827-6282 ext. 6360
CUSORegistry@ncua.gov

Sincerely,

Kim Santos
Director
OFFICE OF CREDIT UNIONS